

Tournament FAQs - Phoenix 2024

Subject	Question	Answer
19 th Hole reception	Where is the 19 th -Hole reception held? Who can attend?	Saturday 3-5:30 pm. Pool area at Talking Stick Resort. All registered players may attend. Guests over 21 must purchase a ticket to attend
Breakfast	Where are the breakfasts held?	Grab-n-go breakfast will be available Saturday, Sunday and Monday at each course for registered players by the scoring/welcome tent.
Bus/Shuttle service	Do you have shuttle going to the courses?	There is no shuttle service to and from the hotels and golf courses. Uber and Lyft are options.
Cancellation/Refunds	I need to cancel my registration.	All cancellations must be submitted to GCSAA in writing before Jan. 7, 2024 to receive a refund less a \$50 administrative fee. Refunds are not awarded after the Jan. 7 th 2024. (https://gcsaaconference.com/gcsaa-golf-championships/competition-policy)
Chapter Team competition	Can I sign up for Chapter Team competition?	Details can be found by clicking the 'Competitions' button on the tournament pages of conference website. (https://gcsaaconference.com/gcsaa-golf-championships/competitions)
Chapter Team roster	I didn't get a copy of the Chapter Team competition roster.	Chapter Teams and Chapters Participating will be posted 5 days prior to the event.
Handicap index	My handicap index is incorrect in Golf Genius.	Provide us with your GHIN number by sending to Ed Several eseveral@gcsaa.org , and we'll verify your handicap as of Jan. 7th 2024. The handicap indexes were verified using the USGA system. For Canadian participants, the Royal Canadian Golf Association (RCGA) index applies.
Handicap index	I do not have a USGA or RCGA handicap index?	When you register, you can indicate N/A next to the handicap request and you can give your average score.
Hotel reservation	I need to cancel my hotel reservation.	Contact Talking Stick Resort at 1-480-270-5555. After December 23, 2023 the discounted rate is no longer available and any room reservations are based only on occupancy.
Playing Partners	I want to change who I am playing with.	While we cannot guarantee pairings, they may be requested when you register. No changes will be accommodated after Jan. 7th, 2024.
Par 3 Shootout	Where is it located?	Sunday 3-5:30 pm. Learning Center at Talking Stick Golf Club. All registered players may attend. Guests over 21 must purchase a ticket to attend.
Parking	I rented a car, where is the best place for me to park?	Talking Stick: if you are staying at the resort, you may park in resort parking. If you are not staying at the resort you must park in the golf club parking at the back of the resort. Camelback: park in the Clubhouse parking lot. <u>Whirlwind: park in the Clubhouse parking lot.</u>
Practice round tee times	Are practice rounds available.	Contact the golf courses directly to book practice rounds. All costs associated with practice rounds are the responsibility of the player.
Registration - advance	I have a question about registration.	Registration will close at midnight on January 7, 2024. A waiting list will be established if a full field of registrations is received prior to the deadline. All wait list registration, and all applications received after this deadline, will be returned and fee refunded after the event.
Registration - on site	Where is this located?	Roadrunner Room and/or poolside at Talking Stick Resort. Located on lower level in meeting room area of hotel.
Scoring	Where do I find the scores?	Golf Genius
Tee times	How do I find my tee time.	Golf Genius, available on Friday Jan. 19th
Waitlist	Some formats are sold out. Is there a waitlist?	Yes, there is a waitlist for various formats. Please email Membership Help < membership.help@gcsaa.org > or call 1-800-472-7878 to be put on a waitlist. If a spot opens up you will be contacted by Jan. 5th.